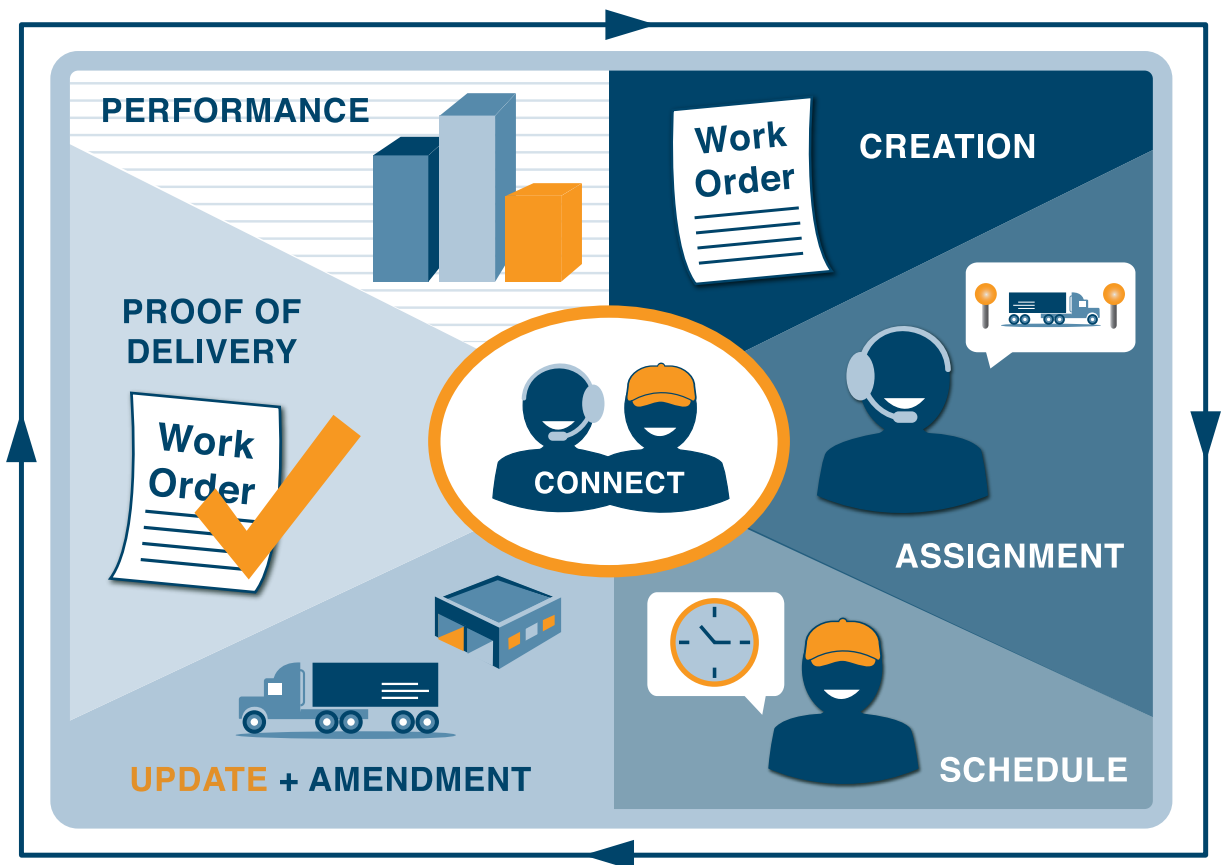


IAS empowers dispatchers to perform more effectively. Improve customer service, maximize productivity, and increase visibility. Let's make your life easier.



The end of manual dispatch – the beginning of real automation

DISPATCH MANAGER

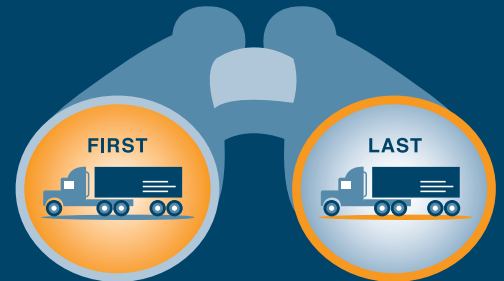
DispatchManager simplifies the process of dispatching transport work orders between originators such as ocean carriers, 3PLs, NVOCCs, and BCOs and their motor carrier receivers with a reliable, easy-to-use, cloud-based solution that automates workflow and communications. Using proven industry best practices, DispatchManager streamlines drayage tender and assignment by eliminating the costly process of issuing transport work orders via email, fax, and phone. You can proactively provide customers instant notification of Proof-of-Delivery (POD) without the exhaustive efforts of canvassing your network each time your customer requests delivery information. DispatchManager provides operational reports, so originators can evaluate vendor performance and motor carriers can monitor their productivity. DispatchManager is the core module of the IAS Dispatch suite of solutions and provides a foundation for optimization, business intelligence, invoicing, and rate management.

Benefits

- Gain first and last mile visibility
- Connect to the industry's largest drayage community
- Speed communication and response at every level
- Lower operating costs and improve productivity of dispatch personnel by up to 40%
- Enhance execution with automatic alerts and email notifications for assignments, amendments, and cancellations
- Improve customer service with timely, accurate updates, shipment visibility, and instant proof of delivery
- Control costs by monitoring spend by motor carriers and dispatchers
- Track appointment, delivery, completion dates/times, and charges
- Simplify systems to eliminate disparate functions and unnecessary processes
- Evaluate performance and better understand operations with built-in reporting

First and last mile visibility is within reach

Since the inception of containerization, the industry has attempted to gain visibility of the first and last mile by implementing elaborate processes, by installing expensive software and hardware, and by employing manual processes. The fact that the initial and final legs of an intermodal trip take place in different networks on disparate systems has made visibility elusive. But today, the IAS-Connected motor carrier network is available and the visibility you have needed can be achieved quickly, easily, and within your own dispatch workflow.



Capturing first and last mile data allows asset and cargo owners to manage intermodal moves more effectively, reducing costs and improving customer service. First and last mile data from DispatchManager can be used for internal analysis to pinpoint efficiency gains and evaluate opportunities for further operational improvements. Additionally, drayage visibility enables you to provide customers with trusted information on actual shipment pick-up and delivery times to keep everyone fully updated on transport schedules. Last mile visibility, while valuable in its own right, is the key to much larger savings. It is only when you can see the big picture – the work order details and progression – that true cost control and transportation optimization becomes a reality.



IAS provides greater visibility, control, and optimization of assets through a collaborative platform uniting the global trade, transportation, and logistics industry. IAS solutions, quickly implemented and immediately beneficial, can be operated as standalone web-native applications or integrated into existing transportation management systems. The IAS platform and solution portfolio create a more valuable network by converting the entire community's input into actionable information, enabling clients to interact seamlessly, optimizing the inland intermodal process, and lowering the cost of routine business transactions. IAS connects thousands of trading partners including leading ocean carriers, motor carriers, railroads, logistics providers, equipment lessors, repair depots, and terminals, and enables them to increase revenue, margin, and service. The IAS team of transportation experts is dedicated to providing world-class solutions and combines personal, 24/7 service worldwide with one of the intermodal industry's most comprehensive service level agreements.